

# Student Storage Server (SSS)

## Frequently Asked Questions

### What is the Student Storage Server?

The Student Storage Server provides each Hamilton College student with 200 Mega Bytes of storage space accessible from any networked computer on campus and any off-campus computer with an internet connection.

### What do most students use the SSS for?

Most students use their SSS space to store important documents, such as term papers, resumes, lab reports and PowerPoint presentations. 200 Mega Bytes should be more than adequate for the average student who is saving documents.

### Why use the SSS when I can just use a floppy or ZIP disk?

Floppy and ZIP disks are the most vulnerable form of media. Some or all of the data on such disks can be erased due to various environmental conditions such as an increased presence of static electricity. Also, disks have been known to break after just one fall to the floor. The SSS, however, retains the same mobile advantages of a disk, but with much more security. Your files on the SSS are backed up to a tape drive every night and there is no disk for you to accidentally drop. Moreover, the SSS is kept free of viruses by anti-virus software. The chances of your data being lost or corrupted on a disk are exponentially higher than when using the Student Storage Server.

### Once I've gotten the SSS set up on my computer, how do I use it?

If you are using a PC, using the SSS is just like using a floppy disk. Instead of saving a document to your A: or C: drive, you will be saving documents to your SSS folder. On a Mac, you would simply connect to the SSS through the Network and a drive will appear on your desktop.

### OK, I'm convinced, how do I set up my computer to use the SSS?

The process for setting up your computer to use the SSS drive varies by which operating system you are using. No matter what operating system you are using, however, you will need your SSS/Network password. If you do not have this, or are not sure of what it is, you can reset it to match your e-mail password. Refer to this document on how to do this:

<http://www.hamilton.edu/college/its/documentation/E-mail/General/External/HTO-SynchronizePasswords-ALL.pdf>

Otherwise, refer to the following instructions:

Mac OS X:

<http://www.hamilton.edu/college/its/documentation/Central%20File%20Storage%20and%20Backup/SSS/External/HTO-SSSConnect-OSX.doc>

Windows XP:

<http://www.hamilton.edu/college/its/documentation/Central%20File%20Storage%20and%20Backup/SSS/External/HTO-SSSConnect-XP.doc>

For questions or comments regarding this document, please e-mail [helpdesk@hamilton.edu](mailto:helpdesk@hamilton.edu).